

Windows

Full Reset Windows Updates

1. Press Windows Key + X on the keyboard and then select "Command Prompt (Admin)"/"PowerShell Admin" from the menu.

2. Stop the BITS, Cryptographic, MSI Installer and the Windows Update Services. To do this, type the following commands at a command prompt. Press the "ENTER" key after you type each command.

```
net stop wuauserv  
net stop cryptSvc  
net stop bits  
net stop msiserver
```

3. Now rename the SoftwareDistribution and Catroot2 folder. You can do this by typing the following commands in the Command Prompt/PowerShell. Press the "ENTER" key after you type each command.

```
ren C:\Windows\SoftwareDistribution SoftwareDistribution.old  
ren C:\Windows\System32\catroot2 Catroot2.old
```

4. Now, let's restart the BITS, Cryptographic, MSI Installer and the Windows Update Services. Type the following commands in the Command Prompt/PowerShell for this. Press the ENTER key after you type each command.

```
net start wuauserv  
net start cryptSvc  
net start bits  
net start msiserver
```

5. Type Exit in the Command Prompt/PowerShell to close it and then restart the computer.

6. After restarting the computer, now retry to install Windows Updates.

Unique solution ID: #1004

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